University of Southern California

Instructional Television Network
School of Engineering

THIS VERIFIES THAT

Clifford R. Kettemborough

HAS COMPLETED THE NON-CREDIT COURSE

Applying Total Quality Management
to Software System

AND UPON THE RECOMMENDATION OF THE
DIRECTOR IS GRANTED THIS

Certificate of Completion

IN TESTIMONY WHEREOF, I HAVE
AFFIXED MY SIGNATURE

Spring 1998

K. Collins

Semester Granted

Director